



Adjustment to the Sender ID for SMS from the
NCB e+ Mobile App

November 2025

Thank you for using the banking services of Nanyang Commercial Bank, Limited ("the Bank").

In response to the management policies of the Mainland's Ministry of Industry and Information Technology regarding SMS sender ID (signatures), the Bank will adjust the SMS sender ID for the NCB e+ Mobile App from "NCB e+" to "NCB", effective from 11 December 2025.

We apologize for any inconvenience this adjustment may cause.

If you have any inquiries, please contact our staff or call the customer service hotline at (852) 2616 6628.

Nanyang Commercial Bank, Limited