

October 2024

## **Notice on System Maintenance**

Due to regular system maintenance, the following channel will be temporarily unavailable:

- Suspension channel: Cheque Deposit Machines
- Suspension time: 11:00pm to 1:00am the next day for the period 3 Oct 2024 (Thursday) to 31 Oct 2024 (Thursday).

We advise customers to make necessary arrangements in advance and appreciate their kind understanding.

For enquiries, please contact our Personal Customer Service Hotline at (852) 2616 6628 or Corporate Customer Service Hotline at (852) 2616 6638.

Thank you for your kind attention.

**Nanyang Commercial Bank, Limited**

## **Notice of System Maintenance**

To enhance the quality of our services, Nanyang Commercial Bank, Limited (NCB) will conduct system maintenance during the following periods. The following affected services will be unavailable during these periods.

<b>Date and time (Hong Kong time)</b>	<b>Affected Services</b>	
03:00 am - 06:30 am 13 October 2024 (Sunday)	ATM Card Services	Cash withdrawals, Transfers, Bill Payments, Balance Enquiries, and other services via ATMs using <u>JETCO and UnionPay networks</u> .
04:00 am - 05:00 am Every Sunday between 13 October 2024 to 30 September 2025		Card Payment Services via POS Terminals using UnionPay and EPS networks.
		Other registered services (including but not limited to PPS, Hong Kong Jockey Club Instant Transfer Service, HKJC Cash Voucher Purchase Service, UnionPay Service etc.).

We advise customers to make necessary arrangements in advance and appreciate the kind understanding of customers.

For enquiries, please call our Customer Service Hotline at (852) 2616 6266.

**Nanyang Commercial Bank, Limited**